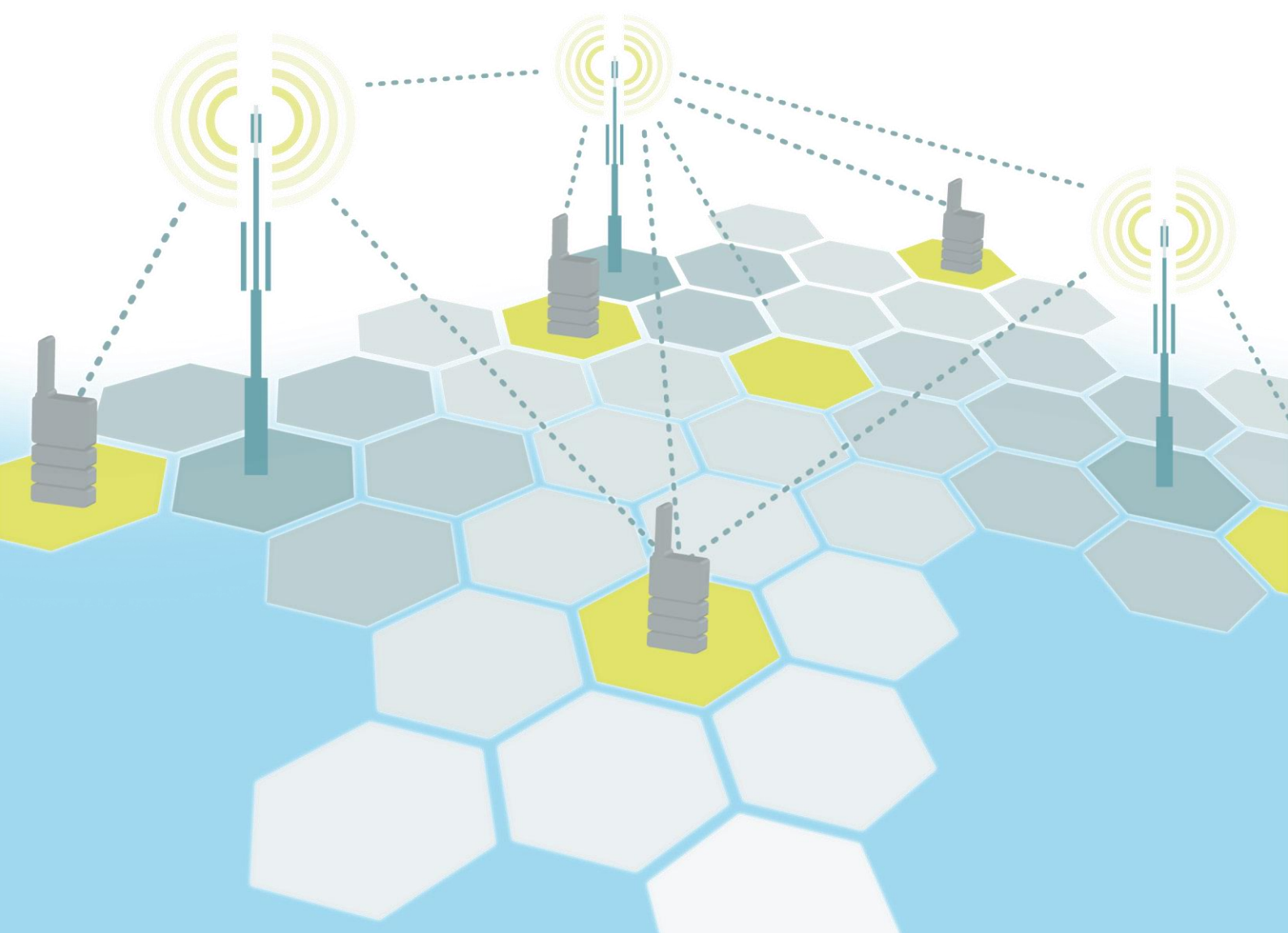


Roadphone NRB

Privacy Policy

Roadphone Limited (Trading as National Radio Bank)

Reviewed: June 2024



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Version Control

Version	Notes	Date	Author
1.0	Document created	May 2018	David Gordon
2.0	Document reviewed	June 2019	David Gordon
3.0	Annual Policy Review	June 2020	David Gordon
3.1	Signatory change	December 2020	David Gordon
4.0	Annual policy review	June 2021	David Gordon
5.0	Annual policy review	June 2022	David Gordon
6.0	Annual policy review – changes to 'Contact Details' on page 5	June 2023	David Gordon
7.0	Annual policy review	June 2024	David Gordon

Introduction

Roadphone NRB, National Radio Bank and Endurance Technology are part of Roadphone Ltd. Company Registration Number 04173496. This privacy policy explains how we use any personal information we collect about you when you use this website.

What information do we collect about you?

We collect information about you when you register with us or place an order for products or services. We also collect information when you voluntarily complete customer surveys, provide feedback and participate in competitions. Website usage information is collected using cookies.

How will we use the information about you?

We collect information about you to process your order, manage your account and, if you agree, to email you about other products and services we think may be of interest to you.

We use your information collected from the website to personalise your repeat visits to our website.

Roadphone Ltd will not share your information for marketing purposes with other companies. In processing your order, we may send your details to and also use information from credit reference agencies and fraud prevention agencies.

Marketing

We would like to send you information about products and services of ours which may be of interest to you. If you have consented to receive marketing, you may opt out at a later date.

You have a right at any time to stop us from contacting you for marketing purposes. If you no longer wish to be contacted for marketing purposes, please use the contact details below.

Other websites

Our website contains links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies.

Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity.

For further information visit www.aboutcookies.org or www.allaboutcookies.org.

You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However, in a few cases some of our website features may not function as a result.

Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us using the contact details below.

For standard requests this service is free of charge.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

Please contact us if you have any questions about our privacy policy, or information we hold about you.

Contact details:

Matthew Bostock
Roadphone Ltd
Pinfold Road
Bourne
Lincolnshire
PE10 9HT
Tel: 01778 393938
Email: matthewbostock@radiohire.com

Changes to our privacy policy

We will keep our privacy policy under regular review and place any updates on our web page.

Signatures

Mrs. Jill Clark
Director

Mr Matthew Bostock
Operations Manager

Date: 11th June 2024